#### St. Olaf College

#### Developing a Citizenship Survey

#### PSCI 350: Immigration and Citizenship Growing Up Healthy



#### Attendance and Purpose

Faribault organizations encourage attendance when the motivation of the attendees matches the event's purpose. When the purpose of the event does not cater to the needs and interests of the community, we see negative effects on attendance.



### Event Categorization

- <u>Did reach its intended audience:</u> If the demographic specified in the purpose was present.
- <u>Did not reach its intended audience</u>: If an event specified its purpose as reaching a certain demographic which was not present.
- <u>Demographics considered include</u>: Families, parents, the public, age demographics like senior citizens and teens, certain races, speakers of a certain language, those of a specific religion, those of a specific income level, and those with lifestyle commonalities (eBooks, gifted children, general interests).



#### **Events and Their Intended Audience**

#### **Intended Audience Reached**





Religious Needs

Immediate Needs

Educational

Recreational

#### **Intended Audience Not** Reached



#### **Cancelled Events**





- The most successful events catered to the needs of their specific audience, whereas other events did not reach their intended audience.
- Language accessibility also influenced increased attendance.



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 Example: Spanish Language Service at Divine Mercy Catholic Church
 Purpose: To provide worship opportunities for the congregation's Spanish-speaking members in their own language
 Attendance: 400-500



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<u>Example</u>: 10/25 City Council Meeting
<u>Purpose</u>: To inform the public of agenda items
<u>Attendance</u>: Only the few citizens who had direct interest in an agenda item (to the extreme of leaving once their item was covered)



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- Language accessibility also influenced increased attendance.

<u>Example</u>: Community Cathedral Café <u>Purpose</u>: "To serve the community...on reduced or fixed incomes...place for socialization for elders" <u>Attendance</u>: 100-125 including elders and lower income community members



### Example: Cathedral Community Cafe





## Inclusivity & Accessibility

While there is very little formalized exclusion at public events in Faribault, many of the common practices and materials are not as inclusive as they could be.

- •Lack of background information,
- limited non-English language incorporation, andassumed knowledge at public events
- may hinder the participation and comfort of immigrant community members.



#### Assumed Knowledge of Process

• The problem of assumed knowledge leads to lower levels of comfort.





#### Language Barriers

Nooleynza Ku dhaqanka

Sunnaha

Waxaa soo jeedin doona oo marti inoo ah

Sh. Xasan Al-Banaa - Masar

Xasan Soomaali - UK

Taariikhda: Isniin-Axad, July 7-13, 2008 Meesha: 2535 Cleveland Avenue, Columbus, Ohio USA

Wixii su'aalo ah fadlan lasoo xiriir: 614 446-3541

#### EL GRUPO DE CONVERSACIÓN EN ESPAÑOL E INGLÉS

iCelebre la Semana nacional de las bibliotecas! Los mundos se conectan @ WPL

Sábado, el 18 de abril 3:00 – 5:00 de la tarde Las Salas de Reuniones A & B La Biblioteca Pública de Waterloo (WPL)

Todos con habilidades básicas en español e inglés son bienvenidos, incluso los que todovía están aprendiendo y los que ya han aprendido y sólo quieren practicar.

Por favor, traiga un plato para compartir (como un aperitivo, cazuela, o postre). Habrá una clase de balle salsa, música, y juegos, y se servirá una comida ligera – incluyendo chips, salsa, y limoada. IVenga para valudarnos, hacer nuevos amigos, y practicar tu segunda lengua!

Todas edades y todos niveles de habilidad son bienvenidos.



# Range of Inclusion

• Levels of inclusion varied among the different types of events.





Rather than observing relationship building, we saw relationships being maintained. Three characteristics of this phenomenon at the events we attended were:

- 1. a sense of informality,
- 2. an emphasis on family history and legacy, and
- 3. the presence of an in-group/out-group dynamic.



### Informality

- Even at formal events such as PTO and City Council meetings some people interacted, dressed, and behaved informally.
- There is not much of a barrier between those who play different roles due to this informality.





Images from http://en.db-city.com/United\_States/Minnesota/Rice/Faribault and http://www.flickr.com/photos/selco/sets/ 72157625793124177/detail/



## Family History and Legacy

- People take pride in their family history and legacy in Faribault.
- This sense of pride is seen in the interactions and relationships being maintained at public events in Faribault.





### In-group/Out-group Dynamic

- We observed a disconnect between the people responsible for the meeting and those attending for the first time.
- There were reactions of surprise and confusion when newcomers attended events.





#### **Direct Participation**

Three main types of participation were observed:

-passive participation in spectator events

- -issue-dependent participation in formal events, and
- active participation in communities of practice.

Events reflected both cultural and generational gaps. Barriers to participation included language, unclear proceedings and lack of publicity.



# Three Types of Participation

- <u>Spectator:</u> event conveys information or entertains (passive participation)
- <u>Issue-dependent:</u> attendees participate in order to address specific issues (formal participation)

• <u>Communities of practice</u>: sense of collective ownership of event (active participation)



#### Three Types of Participation





#### Gaps in Participation

#### Generational

- Open Skate
- Factory Tour

#### Cultural

- PTO Meetings
- Storytime





Photo: http://faribaulthpc.org/civic-school-life/fun-features/



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Photo: Samantha Bushey, Daily News

#### Barriers to Participation

- Luqad
- Unclear or intimidating proceedings
- Lack of publicity/ signage



- L. Approve final payment for Police Training Room Construction
- M. Approve Proposal for Rehabilitation of Neighborhood Stabilization Property at 728 West Division St
- N. Approve Change Order No. 1 Payment Buckham Memorial Library Clock Tower and Balustrades
- O. Approve Payment #2 Buckham Memorial Library HVAC Systems Replacement
- P. Approve General Fund Transfer to Capital Replacement Fund
- Q. Approve <u>Resolution 2011-199</u> Amending the Community Management Plan as it Relates to Fiscal Policies Section 2 – General Fund Unreserved Designated Fund Balance Position (4/7).
- R. Approve 3-Year Customer Support Agreement and 5-Year Extended Warranty for the Water Reclamation Facility Emergency Generator
- S. Approve Pay Estimate #24 for the Water Reclamation Facility Improvements Project
- T. Approve Letter of Credit Reduction for Lyndale Commons Development
- U. Approve Change Order #1 for 2011 T-Hangar Area Improvements
- V. Approve Pay Request #1 for 2011 T-Hangar Building
- W. Accept Resolution 2011-200 Accept Greater MN Business Development Public Infrastructure Grant (4/7)

